



## Calor Cylinder Return Offer (“Offer”) 2018 Terms and Conditions

1. The promoter of the Offer is Calor Teoranta, whose registered office is at Long Mile Road, Dublin 12 (the “Promoter”).
2. Calor-branded gas cylinders remain the property of the Promoter at all times and should only be filled by the Promoter and Calor is running this promotion in order to encourage consumers (domestic customers) who no longer need their gas cylinders to return them to Calor for maintenance and refilling.
3. Under the terms of the Offer, any customer who cannot produce their Cylinder Refund Agreement (an agreement issued to a first-time customer purchasing gas in a cylinder from the Promoter) and who returns their unwanted Calor-branded cylinder to Calor, Gas Filling Plant, Whitegate, Co. Cork will be entitled to a cash payment of €6.00 from the Promoter, subject to these terms.
4. In order to receive the €6.00 payment, the unwanted Calor branded cylinder must be returned to the above location by the customer. We will only accept Calor branded cylinders as part of this Offer.
5. A maximum of six cylinders per domestic customer may be exchanged for the €6.00 payment. Business customers may not participate in this promotion.
6. For the avoidance of doubt, customers who return a Calor-branded cylinder to the above location and are in possession of a valid Cylinder Refund Form and a receipt with the Promoter will need to make direct contact with Calor on 021 4661269. These cylinder returns will not be part of this Offer.
7. Cylinders must be in a reasonable condition, at the sole discretion of the Promoter.
8. The Promoter reserves the right to amend these terms and conditions at any time without notice if, in the Promoter’s opinion, events or circumstances occur which are outside its control. No correspondence will be entered into.
9. Participation in this offer shall be deemed to be acceptance of these terms and conditions.
10. The Offer is not open to employees of the Promoter or anyone who, in the reasonable opinion of the Promoter, is connected with the organisation of the Offer.
11. This Offer is only available from the 3<sup>rd</sup> of May up to and including the 5<sup>th</sup> of May 2018.
12. No alternative offer is available as part of this Offer.